

# Update Your Emergency Contact Information

*Editor's note: The following news release was sent out on behalf of the state's 9-1-1 Association. Please feel free to bring this to the attention of your local news outlets if they have not included it.*

The North Dakota 9-1-1 Association, in cooperation with local Public Safety Answering Points, is requesting that any person using or contracting for the use of in-home or mobile medical alert devices, please keep your vendor updated whenever you change your address.

In communications throughout the state, we have found that all vendors we were able to contact have put the updating of your place of residence as the responsibility of the owner/lessee of the devices. In cases happening in

North Dakota, when Medical Assistance Devices were used, the vendor has old information on file and that is the address that emergency assistance is dispatched to, wasting precious moments.

If you move, even to a new apartment in the same building, please update your information with the company you contract these devices from, to ensure that help does get to you as soon as possible.

Other means of contacting 9-1-1 through assistive technology such as your iPhone or Android phone using wi-fi calling, should also have the correct information on them. Please, if you live in different locations depending on the seasons, make sure your device is updated with your current home address.